

A Winning Combination for Patient Engagement

NextGen® Patient Engage powered by Luma
NextGen® Self-Scheduling powered by Luma

Free up your staff from hours on the phone—juggling appointments and collecting intake information. With online self-scheduling and pre-visit information gathering, your practice can ensure a smoother, stress-free patient experience.

Take appointment scheduling off your staff's plate

Online appointment scheduling complete with decision trees, rescheduling via text and web, and NextGen® Enterprise integration helps fill schedules and allows you to focus more on care.



Boost your workflows with these extra modules:

NextGen® Waitlist

Automate outreach when appointments become available. Patients on the waitlist automatically get offers that match the appointment type they want.

NextGen® Social Front Door

Manage feedback and reputation on social sites and allow new and returning patients to schedule appointments from your Google My Business profile.

NextGen® Referrals

Utilize interactive notifications to let patients know when they've been referred to your practice, allow them to book an appointment, and provide real-time confirmation. Providers are kept informed at every step.

NextGen® Recalls

Automatically message prospective and current patients to schedule visits. You can remind them of due care and encourage them to self-schedule their appointments.

NextGen® Attribution Outreach

Automate an attribution list outreach to remind new patients of due care and encourage them to schedule appointments online.

Make intake a breeze for your patients and staff

Automatic, customized reminders integrated with your practice schedule get more patients in the door and reduce no-shows. When a patient confirms, they automatically receive the right intake forms, and their responses are sent back to your practice.

Actionable appointment reminders:

- Send reminders in more than 20 languages
- Understand conversational responses
- Receive appointment confirmations and cancelations

Patient communications:

- Allow patients to easily chat with staff and provide additional information
- Send broadcast messages to patient populations

Mobile patient intake:

- Gather United States Core Data for Interoperability (USCDI)
- Conduct demographic intake
- Collect administrative and clinical PDF forms

Direct patient clinical data into the EHR with:

Instant Medical History (IMH) Custom

Enable patients to fill out forms on their **devices** before their appointments and capture structured patient data in the EHR clinical templates.

Features:

- More than **5 forms** available
- Review of systems
- Screening tools
- Chronic disease questionnaires
- **Specialty-specific** content
- Family, orthopedics, OBGYN, behavioral health
- **Spanish** included (50 forms)

IMH Custom enables:

- Additional languages
- Custom templates

Why wait?

Your patients and staff expect a better healthcare experience. Let NextGen Healthcare help your practice orchestrate an optimal patient journey.

BETTER STARTS HERE.

Contact us at **855-510-6398** or email results@nextgen.com