



# Virtual Care Made Simple

NextGen Virtual Visits™ integrated with NextGen® Enterprise EHR and PM are a natural fit for your practice's commitment to quality care.

## Why integration?

The power of virtual visits integrated with NextGen Enterprise supports a smooth user experience tailored to your workflow. As a result, you can easily connect with your patients on any supported device while providing a consistent experience, whether they see you in the office or via video.

## Why now?

- Virtual visits help lower patient and provider risk of infectious diseases
- Some states are mandating coverage of virtual visits or the same reimbursement as an office visit
- Medicare has made substantial progress towards enhanced telehealth reimbursement
- Telehealth can help your practice stay competitive in a more consumer-oriented healthcare market

Reimbursement guidelines are in a constant state of change and can vary by state, practice, and payer. NextGen Healthcare can help you navigate the telehealth landscape.

## Telehealth use cases

- Increase convenience for you and your patients through cloud-based access on any device, anywhere
- Screen patients who may be contagious or otherwise should not come into the office
- Manage medication refills without tying up phone lines
- Provide virtual follow-up visits
- Enable review of lab results, x-rays, and ultrasounds outside the office
- Access patients with limited mobility
- Extend patient care to after-hours
- Connect Medicare or Medicaid patients at originating sites with off-site specialists
- Make chronic care management more accessible

## Benefits

- Expand patient access
- Increase patient satisfaction
- Enhance practice efficiency
- Optimize cost
- Drive revenue goals

## In-visit features improve the patient experience

Share your screen, pass documents, invite a third party or interpreter, and chat with your patient all within the virtual visit.



Group and guest visit functionalities



Landing page for patients with all their visit details



Simple, secure, no login required patient access



Customizable patient email and text reminders



Clinical administrator workflow capabilities



Ability to test a device before a visit



Patient payment collection process

## Satisfy patient demand



Approximately 71% of US adults said they'd be willing to use telehealth post-pandemic

Source: Insider Intelligence, February 2022

“Virtual visits provide the synchronous audio and visual component that doctors rely on to interact with patients effectively. They enable providers to pick up on nonverbal cues that they would not be able to perceive from a phone call.”

**Damon Hou, MD**

Medical Director, Health Informatics  
Capital Women's Care



# BETTER STARTS HERE.

Contact your NextGen Sales Executive or email [results@nextgen.com](mailto:results@nextgen.com).