One vendor for the entire patient journey

NextGen Healthcare has formed key alliances to bring you the best in patient scheduling, intake, and payment workflows.

Full integration is the secret to a successful patient journey. That's why NextGen Healthcare has partnered with Luma Health for self-scheduling and intake, and InstaMed for payment collections. By aligning the best of the best in each area of the patient experience, we bring you the benefits of single-vendor consolidation.

NextGen® Self-Scheduling
powered by Luma

- **Add convenience**—Patients can quickly schedule, cancel, and reschedule appointments from their mobile devices.

- **Save time**—When patients self-schedule, staff spend less time managing appointments.

- **Fill schedules**—25% of patients schedule appointments after hours. With self-scheduling, you are allowing your schedules to fill by always offering open appointment slots and increasing access to after-hours care.

NextGen® Patient Engage
powered by Luma

- **Welcome patients**—Instead of greeting patients with clipboards, tablets, or kiosks, create the simple digital experience that intake should be for both patients and staff. And, tablets are an option if needed.

  - Unlike other systems, Patient Engage is always advertisement-free. No more patient complaints or frustrating barriers to form completion.

- **Integrate clinical discrete data**—With IMH, clinical information from forms flows into the chart in the EHR. That's the benefit of an all-in-one experience.

- **Access insights**—Our partnership with Luma Health gives users access to Luma Bedrock™. Bedrock uses 700M+ data points from 650+ leading healthcare organizations to bring actionable best practices to your organization.

nextgen®
healthcare

NextGen® Pay
powered by InstaMed

- **Simplify staff workflow**—Eliminate the manual process with automated payment posting into the NextGen® Enterprise PM system and use a single dashboard report across all payments for efficient reporting.

- **Open more payment channels**—Lower barriers to capture revenue and speed up collection with flexible, automatic payment options and plans, including a guest pay (no login needed) option.

- **Reduce billing costs**—Offer e-statement enrollment or securely save payment information on file to automatically collect balances without printing and mailing a statement.
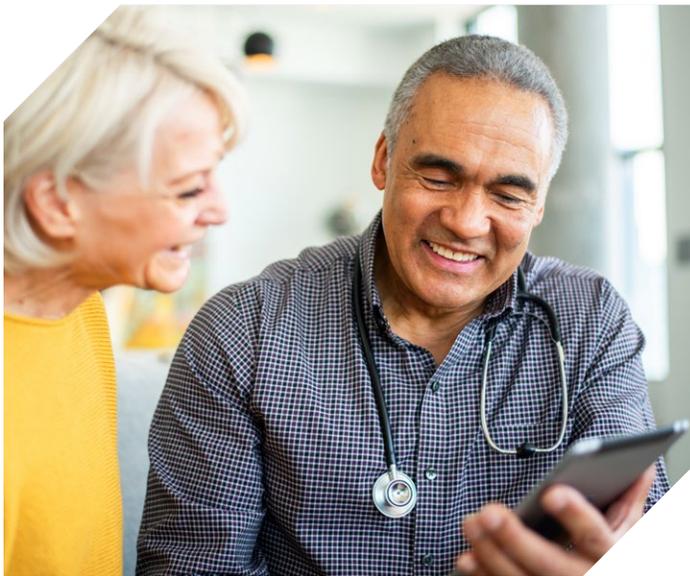
Additional enhancements

NextGen® Waitlist
Automate outreach when appointments become available. Patients on the waitlist automatically get offers that match the appointment type they want.

NextGen® Social Front Door
Manage feedback and reputation on social sites and allow new and returning patients to schedule appointments from your Google My Business profile.

NextGen® Referrals
Utilize interactive notifications to let patients know when they've been referred to your practice, allow them to book an appointment, and provide real-time confirmation. Or, upload an attribution list to automatically outreach to remind patients of due care. Providers are kept informed at every step.

NextGen® Recalls
Automatically message prospective and current patients to schedule visits. You can remind them of due care and encourage them to self-schedule their appointments.

IMH Custom
Capture structured patient data in the EHR clinical templates. This includes base and custom forms, as well as multiple languages.

NextGen® Eligibility Services
Help your practice implement a consistent, accurate verification process with our integrated eligibility tool.

CONTACT US TO SEE A DEMO.

Call us at 855-510-6398 or email results@nextgen.com

nextgen healthcare